



March 20, 2020

Dear Residents of Solon,

As we navigate these uncertain times, we will do our best to keep you as informed and up to date as possible regarding the City of Solon, our operations and what you can expect moving forward.

In the best interest of the health, safety and wellbeing of our residents, staff members and visitors, we have closed all of our City buildings to the public. However, we are still working to ensure residents receive the services that they need.

Here is a comprehensive list of current offerings/services from all of our City Departments:

Solon Police Department – Nonessential visitors are not permitted within secure areas of the Police Station. This is for the wellbeing of our police officers and staff as well as the general public.

Solon Fire Department – All nonessential, nonemergency services are suspended until further notice. This includes station tours, child seat inspections and installations, CPR classes, fire safety inspections, food deliveries. Medical services (i.e., blood pressure checks, all emergency situations) will still be addressed by personnel in the fire stations. The Fire Department Harvest for Hunger food drive is continuing.

Nonperishable food items can be dropped off to any fire station. If you are dropping off nonperishable food items, please use the outside telephones to notify fire personnel that your donation is at the door.

Solon Service Department – Automated curbside garbage pickup will continue, without disruption. However, the following changes will be made to the curbside pickup program. All rubbish must be placed into rubbish carts. We will **NOT** pick up any additional garbage outside of the carts. Large amounts of construction debris will not be picked up. We will continue to pick up, with our crane truck, large appliances. We will **NOT** be picking up large items, such as mattresses, couches, chairs, cabinets, etc. We will be picking up the brown yard waste bags. Household Hazardous Waste is scheduled to be picked up curbside the week of April 6, and that will still occur.

Solon Water Reclamation Facility – The building is closed to the public until further notice. The Water Reclamation Department will maintain current facility operations to provide a clean and safe water environment for our community. In addition, the facility and staff are following the recommended guidelines provided by the Center for Disease Control, Board of Health and government agencies to provide a safe working environment.

Community Development Department (Building & Planning) – The Building and Planning Departments will be accepting all applications, plans and contractor registrations electronically. Forms and documents can be found at: <https://www.solonohio.org/1050/Permits-Forms>. Please submit all relevant forms and documentation to Cathy Herchick at CHerchick@SolonOhio.org. Payments will be accepted by credit card over the phone or via check by mail. Alternatively, should electronic submittal not be an option, drop-off bins are located in the front door vestibule area of City Hall. Please place documents for drop off in the respective department bin. When a permit is ready to be issued, applicants will be notified by phone or email, and an appointment will be scheduled for pickup in the vestibule area. Please do not hesitate to contact the Building and/or Community Development Departments with any questions or concerns throughout this process. Building: 440-349-6737; Planning & Community Development: 440-349-6327

Economic Development – The City, in partnership with the Solon Chamber of Commerce, is reaching out to the business community to gather information, such as what businesses are open, which are closed, what companies are laying off employees and which businesses are currently hiring. A survey will be sent to all businesses. If you are a Solon business, please respond to the survey as it will help us notify residents of important information.

We also want to help connect the recently unemployed with new essential employment opportunities. We are asking the business community to determine current needs so we can connect them to available resources. We encourage the business community to email Economic Development Director Angee Shaker at ashaker@solonohio.org with specific needs and requests as we are compiling resource information.

Engineering Department – The Engineering Department requests that any contractor, business or resident who would like to submit for a Heavy Load, Driveway, and Utility/Right of Way, Sewer Repair or Sewer Tap permit to contact the Engineering Department by either calling (440) 349-6745 or emailing engineering@solonohio.org. The goal is to process all applications for permits electronically via email and receive payments via credit card or check by mail. Of course, we realize there are always exceptions to this process, and we will continue to work with all entities moving forward through this difficult time.

Solon Community Center – We are making the most of this time by conducting a deep clean of our facilities and completing any repairs that we can during this unprecedented closure. We are also in the process of developing ways to remain connected to the community. Look for the “Recreation Roundup.” We are producing video content that will entertain and inform you on all things recreation. You can find the Recreation Roundup on the [Solon Rec Facebook page](#) and on the [City’s YouTube channel](#).

Solon Senior Center – The Department of Senior Services is providing essential services, including transportation, social service consultations, nutritional support and regular check-in calls, as well as developing programming to combat isolation. An initial sampling of virtual programming is available through The Digital Mosaic, <http://www.r2rsolon.thedigitalmosaic.com>. Access to additional classes utilizing other platforms will be available soon. Contact the Department of Senior Services with any questions or if you have concerns about a senior resident.

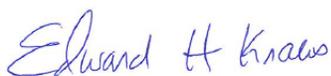
Solon Center for the Arts – The Center is busy developing creative ways to engage with residents and patrons at their home. Virtual private music lessons started on Wednesday by use of FaceTime and Facebook Messenger. Art instructors are planning out virtual art tutorials and Facebook Live art projects, including Art in a Bag projects to pick up, which are starting this week. Dance instructors will be releasing YouTube videos of dance class routines so the dancers can keep practicing for their recital, along with popup videos to keep kids moving. The Theater Department is trying to create a way to read scripts and interact virtually with theater students. It has become SCA's mission to keep our SCA families and Solon community active and creative. Watch [SCA's Facebook page](#) daily for new activities.

Grantwood Golf Course – Currently, the driving range is still open to the public. Look for virtual golf lessons coming soon to our [Facebook page](#). We will determine whether to open the golf course within the next week.

We would like to thank everyone for your cooperation and understanding during this unprecedented time period. For up to date information COVID-19, visit the Ohio Department of Health website at <https://odh.ohio.gov/wps/portal/gov/odh/home> or call 1-833-4ASKODH (1-833-427-5634).

We look forward to seeing everyone out and about in this great city as soon as possible. For now, please practice social distancing and stay home as often as possible for your health and the health of your family and neighbors.

Stay safe; stay healthy!

A handwritten signature in blue ink that reads "Edward H. Kraus".

Sincerely,
Edward Kraus, Mayor of Solon